CREATING A KINDER, MORE NEIGHBORLY COMMUNITY
- SINCE 1961 -

YEAR IN REVIEW
A Message From Our Director

Hello Neighbor,

We are so happy to share with you our 2018 Year in Review. Look at what was accomplished and provided to the many people we call neighbors! We couldn’t have done it without you; our community partners.

Our numbers reflect the growth of northern Colorado. And aren’t we all so thankful that House of Neighborly Service (HNS) has “tried and true” programs and systems in place to ensure that those who are truly in need are being helped.

As we enter the 58th year of service, we pause and give thanks to the churches that had such great vision and insight to create a hub such as HNS. Thank you for continuing to provide support on a regular basis so that HNS can do what it was created to do, serve people well.

We send our deepest appreciation to the HNS volunteers for the thousands of hours you gave. And sincerest thanks to the generous individuals and families, businesses and organizations, all who have chosen kindness and generosity as a way to make a difference.

From our heart to yours, we say thanks. Together we are creating a kinder and more neighborly community!

Glorie Magrum
Executive Director

“HNS is a caring organization that touches many, many lives.” – HNS VOLUNTEER
History

HNS was founded in 1961 by the Loveland Council of Churches with the united vision of pooling their resources and creating one central location to meet the emergency needs of those facing crisis. This plan included accountability and community involvement. This vision could not have been more insightful as our community has grown. Our values remain: serve all people in need with dignity, grace and respect.

2018 Finances

Mission

HNS assists and advocates for people challenged by the effect of poverty or situational crisis.

HNS provides basic needs assistance including food, clothing, utility, transportation, and prescription assistance to households that have incomes at or below 50% Area Median Income ($42,550 annual income for a family of four). Currently, nearly 14% Larimer County residents live in poverty. That number increases to 37% for single-parent families with children under age five.

“I’m blown away by your help. This has been a stressful season and you all brought me hope! Thank you! - HNS CLIENT
House of Neighborly

4,606 Residents in Need (unduplicated)

FOOD PROGRAM
- 5,497 food baskets
- $390,656.78 value of food given
- 319,217 lbs of food distributed
- 83 community food drives
- 229 homeless baskets
- 869 baskets to homebound seniors through Meals on Wheels

YOUTH PROGRAMS
- Kids Birthday Closet
- Dance class (Lighthouse Dance)
- Youth room activities

PRESCRIPTION ASSISTANCE
- 47 individuals served
- $3,709.14 total prescription assistance

HOMELESS PROGRAMS
- Angel House: Families with children
- 137 Homeless Connection: Adults

HOLIDAY PROGRAMS
- 340 holiday food baskets
- 630 families matched in the Christmas Adopt-A-Family Program

4,606 Residents in Need (unduplicated)
Service Programs

300+ Volunteers
invested 18,889 hours valued at $466,369.41

COUNSELING/ADVOCACY
- Family Navigators
- Caseworkers
- Other agency referrals

EDUCATION
- Financial Literacy classes
- Parenting: Love and Logic classes

TRANSPORTATION
- 403 gas vouchers given
- $6,302 total gas assistance
- Bus passes
- COLT applications

CLOTHING BOUTIQUE & MORE
- 54,449 articles of clothing distributed
- Back-To-School resources
- 45 families went through Christmas Shop
- 289 toys were given for 107 children

UTILITIES
- 453 shut-offs prevented
- $68,840 total utility assistance
*$37,293 City of Loveland Hand Vouchers

300+
Volunteers
invested 18,889 hours valued at $466,369.41
Since 1990 House of Neighborly Service (HNS) has been assisting and advocating for people in the Berthoud community who are affected by poverty or situational crisis. What began as a small operation out of the First Presbyterian Church on 8th Street every Tuesday has grown into two days a week at the Berthoud Life Center, currently hosted by Grace Place on Meadowlark Drive. The impact in Berthoud continues to grow!

The Berthoud location gives neighbors in need a sense of ownership and a “safety net” in their own town. The staff and volunteers take pride in building relationships with the Berthoud clients, many of whom visit monthly for assistance.

“Our caseworker helped me and my daughter with all the resources we qualified for from HNS and steered us in the direction of other resources. She was absolutely wonderful to work with. She blessed us immensely today! Thank you very much!”

- BERTHOUD HNS CLIENT

### Key Statistics

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
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<tbody>
<tr>
<td>Berthoud Residents</td>
<td>231</td>
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<tr>
<td>Food Baskets</td>
<td>424</td>
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<tr>
<td>Pounds of Food</td>
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<td>Gas Vouchers</td>
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<td>Prescription Assistance</td>
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<td>Utility Assistance</td>
<td>$5,452</td>
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<tr>
<td>Thanksgiving and Christmas Baskets</td>
<td>113</td>
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<tr>
<td>Growth in Services</td>
<td>19%</td>
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</tbody>
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House of Neighborly Service
Homeless Programs

Angel House
Angel House serves homeless families with children by providing shelter, case management, and hope. The program, in partnership with host churches, helps families to identify and address barriers to being housing ready. The goal is for Angel House families to leave the program with the tools to achieve long-term success.

Beginning in the spring of 2018 Angel House opened the Day Center for homeless families who are not participating in the rotating shelter program. Families are able to utilize laundry and shower facilities as well as meet with a case worker. As a result of the Day Center option, many more children and parents received services.

| 18 Families Sheltered | 32 Children Kept Safe | 5,256 Nights Sheltered | 201 Total Families Served | 12 Partner Churches |

137 Homeless Connection
137 Homeless Connection serves the homeless adult population of our community with a day center and advocacy program. Individuals are offered case management to work toward stability by securing employment and housing. In addition, emergency overnight shelter is provided in partnership with local churches during periods of inclement weather.

| 477 Total Guests | 126 Nights of Inclement Weather Shelter | 3,138 Showers Taken | 9 Partner Churches | 12 New Life Program Participants |
House of Neighborly Service

**Loveland Life Center Partners**
- Catholic Charities
- Children's Speech & Reading Center
- Church at Loveland
- DHS Children, Youth, and Family Division
- Heart to Heart Ministries
- Loveland Youth Gardeners
- Larimer Health Connect
- InStep Ministries
- Kingdom Way Ministries
- Neighbor to Neighbor
- St. Matthews Medical Clinic
- Volunteer Income Tax Assistance
- WorkLife Partnership
- Sunrise Medical Mobile Unit
- People Ready - Job Connections

**Berthoud Life Center Partners**
- America's Kids Belong
- Alternatives to Violence
- Disabled Resources
- Easter Seals Colorado
- Family to Family Navigators
- Food Bank of Larimer County
- Grand Family Coalition
- Parents As Teachers
- SummitStone Health Partners
- Thompson School District

*Life Center: a partnership of offered services in one location.*